

Conditions of Entry at the Precinct, Singapore Sports Hub

Kallang Alive Sport Management Co Pte. Ltd. (“KASM”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“Conditions of Entry”) apply to the Precinct (“Venue”). For certain activities at the Venue, these Condition of Entry may be supplemented by additional specific terms and conditions, details of which will be printed on a patron’s ticket and/or available on the relevant Activity page. If a patron does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety and Behaviour

- 1.1 Whilst visiting the Venue patrons are required to:
 - 1.1.1 comply with the directions or announcements from KASM’s staff and/or police, including the direction to move on, and any other requirements relating to access, order, behaviour and safety given by KASM or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. KASM will not be responsible for any damage to, loss or theft of a patron’s personal property;
 - 1.1.4 keep escape routes and corridors, landings and stairwells clear of obstruction caused by a patron’s personal property or any equipment brought to the Venue.
- 1.2 Patrons acknowledge that some Activities and associated activities can be dangerous.
- 1.3 Patrons entering the Venue do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with entering Sports Hub. KASM shall bear no liability for any personal injuries, health problems or death sustained within the Venue, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 KASM reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.1.1 the presence of the person would be detrimental to or compromises safety;
 - 2.1.2 person is deemed to be disorderly and/or intoxicated;
 - 2.1.3 persons wearing or displaying commercial, political or other offensive signage or logos;
 - 2.1.4 entry to the Venue, or an area prohibited to the general public within the Venue, was unauthorised or obtained illegally;
 - 2.1.5 persons who refuse to be inspected or submit their belongings for inspection for prohibited items;
 - 2.1.6 person is found to be smoking within the Venue, unless it is a designated smoking area;
 - 2.1.7 adverse weather, dangerous situations or any other causes that will affect the safety of patrons;
 - 2.1.8 person who throws any projectile/item prohibited under clause 3.1.11 within the Venue; and
 - 2.1.9 person who breaches these Conditions of Entry.
- 2.2 KASM reserves the right to stop any Activity and cancel any booking without refund if a patron is deemed by KASM to be carrying out any form of commercial and/or business activity and/or enterprise without the prior written consent of KASM. Such prohibited Activity includes but is not limited to personal training, professional coaching or dog walking and filming.
- 2.3 KASM reserves the right to issue a banning notice which prohibits entry to the Venue for a specified period of time. KASM will refuse entry or remove from the Venue any person who has been issued with a banning notice.

3. Restricted / Prohibited Items

- 3.1 The following restricted/prohibited items are not permitted into the Venue:
 - 3.1.1 weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
 - 3.1.2 fireworks/flares;
 - 3.1.3 laser pointers;
 - 3.1.4 illegal substances including controlled, dangerous or illicit drugs;
 - 3.1.5 glassware or glass bottles;
 - 3.1.6 cans or spray cans;
 - 3.1.7 alcohol;
 - 3.1.8 beds/chairs/tables of any form;
 - 3.1.9 animals (other than trained assistance dogs);
 - 3.1.10 musical instruments and noise makers including but not limited to portable stereo systems, drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of KASM;
 - 3.1.11 projectile items which are reasonably considered by KASM as being able to cause injury, nuisance or offence to another person including balls (unless for use within designated Community Facility e.g. Basketball Court), frisbees, rackets or similar objects;
 - 3.1.12 banners or flags larger than 1m x 2m;
 - 3.1.13 vehicles and motorised scooters unless agreed in advance by KASM;
 - 3.1.14 helium balloons or other inflatables;
 - 3.1.15 glow/light sticks longer than 40cm;
 - 3.1.16 remote control cars, drones or unmanned aerial vehicles; and
 - 3.1.17 other items as determined by KASM that may cause injury, public nuisance or damage to property.

4. Prohibited Actions

- 4.1 The following actions are prohibited within the Venue without prior written consent of KASM:
 - 4.2.1 Sales and solicitation of items and/or services, including any activity deemed to be ambush marketing by KASM;
 - 4.2.2 Overnight or unauthorised queue formation;
 - 4.2.3 Failure to keep a dog(s) under control, on a lead or un-muzzled in accordance with the Animals & Birds (Dog Licensing & Control) Rules;
 - 4.2.4 Riding of bicycles outside of designated routes;
 - 4.2.5 Littering; fishing; kite flying; swimming;
 - 4.2.6 Use of naked flame including barbecue; and
 - 4.2.7 Use and operation of drones of any kind; or other unmanned aircraft / remote controlled flying devices.

5. Photographs, Images and Recording

- 5.2 The use of any recording, data or image taken within the Venue without KASM’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 5.3 Video and audio recordings including but not limited to camcorders and action cameras are prohibited. Tapes, films or other recordings may be destroyed
- 5.4 In all circumstances, the use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in changing rooms, toilets, bathrooms and shower facilities.
- 5.5 Any person who makes, reproduces or uses any recording, data or image for use prohibited under clause 5.1 shall assign in writing of all copyright and intellectual property rights to KASM or its assignees.
- 5.6 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue, patrons consent to being filmed and recorded and for KASM and any assignees to use the Patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights. Patrons consent to footage being shared with the Singapore Police Force and authorities where necessary.

6. General Conditions

- 6.2 The Venue is non-smoking unless an area has been designated.
- 6.3 KASM may postpone, cancel, interrupt or stop the use, or deny access to the Venue for any dangerous situation, maintenance works or any other causes without notice, without any compensation to the patrons.
- 6.4 Screws, nails, masking tape, double-sided tape, or any devices of any description likely to deface the walls, floors or ceilings are prohibited from use on any part of the Venue.
- 6.5 Should any equipment or property at the Venue be broken, damaged or lost, or should any damage be done to the Venue, the patron shall pay a sufficient sum to make good such damage or loss. No equipment or property shall be altered or modified without the prior written approval of KASM.
- 6.6 School groups should have a minimum ratio of one adult to ten children with at least two adults accompanying any group of children even if the group number is less than ten.
- 6.7 Children under 12 years old must always be accompanied by a responsible person aged 18 years old or older.

7. Miscellaneous

- 7.2 KASM may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 7.3 Please note KASM reserves the right to alter the Conditions of Entry without prior notice. The above Conditions of Entry may vary between events and may be reflected on the specific Activity page via www.sportshub.com.sg.

8. Emergency telephone number

- 8.2 In case of assistance or emergency, please contact (+65) 6653 9292.