

Conditions of Entry for Events at the OCBC Aquatic Centre

Kallang Alive Sport Management Co Pte. Ltd. (“KASM”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for an event or performance (“**Event**”) held at the premises which patrons are entering (“**Venue**”). For certain Events these may be supplemented by additional specific terms and conditions, details of which will be printed on a spectator’s ticket and/or available on the relevant Event page. If a spectator does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the spectator consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety and Behaviour

- 1.1 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.1.1 comply with the directions or announcements from KASM’s staff and any other requirements relating to access, order, behaviour and safety given by KASM or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. KASM will not be responsible for any damage to, loss or theft of a patron’s personal property;
 - 1.1.4 keep escape routes and corridors, landings and stairwells clear of obstruction caused by a patron’s personal property or any equipment brought to the Venue.
- 1.2 Patrons acknowledge that some Events and associated activities can be dangerous.
- 1.3 Patrons attending the Event do so at their own risk and assume all risk and liability for personal injury or death including that of any children under their care associated with attending the Event. The promoter and KASM shall bear no liability for any personal injuries, health problems or death sustained at or after an Event, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 Each spectator must produce a ticket to gain admission, if applicable. Tickets are non-transferable. Tickets are also not damaged, defaced, forged or copied, or not purchased from customer care counter or online at www.sportshub.com.sg
- 2.2 Ticket holders holding a child or concession ticket must be entitled to use such a ticket held, and KASM reserves the right to request identification or other evidence of entitlement. Details of the entitlement requirements for concession/child tickets will be listed on the Event page at www.sportshub.com.sg.
- 2.3 KASM reserves the right to check identification of any ticket holder upon entry or once inside the Venue.
- 2.4 Venue re-entry is restricted. Re-entry may be applicable for specific events and will be advertised as such.
- 2.5 KASM reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.5.1 ticket is damaged, defaced, forged or copied, or not purchased from Box Office or online at the official ticketing operator website;
 - 2.5.2 the presence of the person would be detrimental to or compromises safety at the Event;
 - 2.5.3 person is deemed to be disorderly and/or intoxicated;
 - 2.5.4 persons wearing or displaying commercial, political or other offensive signage or logos;
 - 2.5.5 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.5.6 persons who refuse to be inspected or submit their identification or belongings for inspection for prohibited items;
 - 2.5.7 adverse weather, dangerous situations or any other causes that will affect the safety of patrons;
 - 2.5.8 person entering the pool without proper swim attire;
 - 2.5.9 person who throws any projectile/item prohibited under clause 3.1.15 within the Venue; and
 - 2.5.10 person is found to be smoking within the Venue.
 - 2.5.11 person entering the pool with an open wound, skin disease, sore or inflamed eyes, nasal or ear discharge, communicable disease, or experiencing any diarrhoea;
 - 2.5.12 person who spits, blows nose, urinates or defecates in the pool;
 - 2.5.13 person entering the pool wearing gym shorts, sports bra, diapers or any attire that is deemed inappropriate by Venue management or lifeguards;
 - 2.5.14 Person who does not adhere to the Conditions of Entry.
 - 2.5.15 No refund or compensation will be made under any of these circumstances.
- 2.6 KASM reserves the right to issue a banning notice which prohibits entry to the Venue for a specified period of time. KASM will refuse entry or remove from the Venue any person who has been issued with a banning notice.

3. Restricted / Prohibited Items

- 3.1 The following restricted/prohibited items are not permitted into the Venue:
 - 3.1.1 weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
 - 3.1.2 fireworks/flares;
 - 3.1.3 laser pointers;
 - 3.1.4 illegal substances including controlled, dangerous or illicit drugs;
 - 3.1.5 glassware or glass bottles;
 - 3.1.6 cans or spray cans;
 - 3.1.7 outside food and beverage including alcohol and bottled water (empty plastic bottles are allowed and can be filled inside the Venue);
 - 3.1.8 beds/chairs/tables of any form;
 - 3.1.9 bags or luggage of dimensions larger than 35cm x 20cm x 30cm (ie. too large to be stored under a seat);
 - 3.1.10 items too large to be electronically screened;
 - 3.1.11 bicycles, skateboards, skates and scooters;
 - 3.1.12 helmets of any type;
 - 3.1.13 animals (other than trained assistance dogs);

- 3.1.14 musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers; without the prior consent of KASM;
- 3.1.15 projectile items which are reasonably considered by KASM as being able to cause injury, nuisance or offence to another person including balls, frisbees, rackets or similar objects;
- 3.1.16 banners or flags larger than 1m x 2m;
- 3.1.17 LED and fan boards larger than 42cm x 29.7cm (ie. A3 sized);
- 3.1.18 flag poles;
- 3.1.19 helium balloons or other inflatables;
- 3.1.20 glow/light sticks longer than 40cm;
- 3.1.21 tripods and monopods and selfie sticks;
- 3.1.22 remote control cars, drones or unmanned aerial vehicles; and
- 3.1.23 other items as determined by KASM that may cause injury or public nuisance.

4. Photographs, Images and Recording

- 4.1 Flash photography is restricted.
- 4.2 Non-commercial photography is permitted at the Venue provided that the photographs are for personal use.
- 4.3 Video and audio recording devices including but not limited to camcorders and action cameras are prohibited. Tapes, films or other recordings may be destroyed.
- 4.4 Some Events, at hirer’s request, may prohibit the use of any cameras. Please visit the relevant Event page at www.sportshub.com.sg for specific information of the Event. For such events, lens more than 200mm needs to be used at designated space in the venue as advised by venue management.
- 4.5 The use of any recording, data or image taken within the Venue without KASM’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.6 Any person who makes, reproduces or uses any recording, data or image for use prohibited under clause 4.5 shall assign in writing all copyright and intellectual property rights to KASM or its assignees.
- 4.7 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, patrons consent to being filmed and recorded and for KASM and any assignees to use the patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights. Patrons consent to footage being shared with police and authorities where necessary.
- 4.8 In all circumstances, the use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in changing rooms, toilets, bathrooms and shower facilities.

5. General Conditions

- 5.1 The Venue is non-smoking unless an area has been designated.
- 5.2 Umbrellas are permitted into the Venue but should not be raised up for the comfort of others and kept in disposable umbrella bags provided at the Venue when dripping wet.
- 5.3 Strollers, due to safety reasons, are not permitted into the Venue seating areas. Strollers will need to be parked, at owner’s own risk, in designated areas provided by KASM and must not block any aisle ways or exits.
- 5.4 No one will be allowed on the field of play except with an appropriate field of play accreditation.
- 5.5 Entering the pool area when not open for event use is strictly prohibited.
- 5.6 Spectators are prohibited from the pool deck.
- 5.7 Non swimmers of any age are prohibited in any pool where water is 2.0 metres or deeper.
- 5.8 Children under 12 years old must always be accompanied by a responsible person aged 18 years old or older.

6. Miscellaneous

- 6.1 KASM may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note KASM reserves the right to alter the Conditions of Entry without prior notice. The above Conditions of Entry may vary between events and may be reflected on the specific Event page via www.sportshub.com.sg or at the Box Office.

7. Emergency telephone number

- 7.1 In case of assistance or emergency, please contact (+65) 6653 9292.