

Conditions of Entry (non-Event) for Singapore Sports Museum

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for event, show, performance, attraction, exhibition or other activity (“**Event**”) staged at the premises which patrons are entering (“**Venue**”). The full terms and conditions of sale and entry (“**T&Cs**”), incorporating these Conditions of Entry are available at Sports Hub box offices or authorized points of sale (“**Box Office**”) and at www.sportshub.com.sg. For certain Events these may be supplemented by additional specific terms and conditions, details of which will be printed on a patron’s ticket and/or available on the relevant Event page. If a patron does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety

- 1.1 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 1.2 Patrons acknowledge that some Events and associated activities can be dangerous.
- 1.3 Patrons entering the Venue do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with attending the Event. SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Event, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 Singaporeans and Permanent Residents are granted complimentary entry into the permanent exhibition galleries with a valid proof of identification. The Museum only accepts identification cards, valid passports or a valid Singapore driver’s license as proof of identification.
- 2.2 For all ticketed exhibitions, each patron must have a ticket to gain admission. Tickets are non-transferable.
- 2.3 Venue re-entry is permitted only with a valid ticket.
- 2.4 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.4.1 ticket is damaged, defaced, forged or copied, or not purchased from a Box Office;
 - 2.4.2 the presence of the person would be detrimental to or compromises safety at the Venue;
 - 2.4.3 person is deemed to be disorderly and/or intoxicated;
 - 2.4.4 person wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise clothing worn in good faith.
 - 2.4.5 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.4.6 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.4.7 dangerous situations or any other causes that will affect the safety of patrons.
- 2.5 No refund or compensation will be made under any of these circumstances.

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- laser pointers;
- illegal substances including controlled, dangerous or illicit drugs;
- glassware or bottles;
- cans or spray cans;
- food and beverage including alcohol;
- bags or luggage of dimensions larger than 35cm x 20cm x 30cm;
- items too large to be electronically screened;
- bicycles, skateboards, skates and scooters;
- helmets of any forms;

- chairs/stools;
- animals (other than trained assistance dogs);
- musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of SportsHub’s management;
- projectile items including balls, frisbees, rackets or similar objects;
- banners or flags larger than 1m x 2m;
- LED and fan boards larger than 42cm x 29.7cm (ie. A3 sized);
- flag poles;
- helium balloons or other inflatables;
- glow/light sticks longer than 40cm;
- tripods and monopods;
- other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, images & recording

- 4.1 Flash photography is not permitted.
- 4.2 Non-commercial photography is permitted at the Venue provided:
 - 4.2.1 That the camera used has a fixed lens of a physical lens length of 200mm or less, when fully extended.
 - 4.2.2 That the photographs are for personal use.
- 4.3 All other cameras including those of a professional standard, with interchangeable or telephoto lens such as SLRs or cameras are prohibited.
- 4.4 Video and audio recording devices are prohibited. Tapes, films or other recordings may be destroyed.
- 4.5 Some Events may prohibit the use of any cameras. Please visit the relevant Event page at www.sportshub.com.sg for specific information of the Event.
- 4.6 If allowed, photographs taken within the Venue may be used only for private non-commercial purposes.
- 4.7 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.8 Any person, who makes, reproduces or uses any recording, data or image for use prohibited under condition 4.7 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.9 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, Patrons consent to being filmed and recorded and for SportsHub and any assignees to use the Patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

5. General Conditions

- 5.1 This is a non-smoking Venue.
- 5.2 Umbrellas may be brought into the Venue but should not be raised up for the comfort of others.
- 5.3 Strollers are permitted into the Venue. SportsHub shall bear no liability for any damages to the stroller within the Venue.
- 5.4 No refund will be made under any circumstances, except at promoter’s discretion if the Event is postponed or cancelled, and then according to promoter’s refund policy. Conditions of refund are available at the Box Office.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific Event page via www.sportshub.com.sg or at the Box Office.

Conditions of Entry (non-Event) at the OCBC Aquatic Centre, Singapore Sports Hub

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for activity (“**Activity**”) at the premises which patrons are entering (“**Venue**”). The full terms and conditions of sale and entry (“**T&Cs**”), incorporating these Conditions of Entry, is available by contacting the customer care team (contactus@sportshub.com.sg) and at www.sportshub.com.sg. For certain Activities, these may be supplemented by additional specific terms and conditions, details of which will be posted on the relevant Activity page at www.sportshub.com.sg. If a patron does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety

- 1.1 At the point of entry and also whilst inside the Venue, spectators are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 1.2 Patrons acknowledge that some activities and associated activities can be dangerous.
- 1.3 Patrons participating in the Activity do so at their own risk, and assume all risk and liability for personal injury or death including that of any children associated with attending the Activity. SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 For all entries, each patron must produce their entrance ticket or booking slip to gain admission. Each patron must check in at the Customer Care counter to receive the entrance ticket. Entrance tickets and bookings are non-transferable.
- 2.2 Group bookings must be made 14 working days in advance (payment received 10 working days in advance).
- 2.3 Venue re-entry will not be permitted.
- 2.4 Venue management reserves the right to refuse entry in the following circumstances, as they shall determine:
 - 2.4.1 the pool is over capacity. (The pool may be re-opened when capacity is at a safe level);
 - 2.4.2 the Activity does not meet the requirements of the ratio of supervising adults to children;
- 2.5 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.5.1 booking slip is damaged, defaced, forged or copied, or not purchased from Customer Care counter;
 - 2.5.2 the presence of the person would be detrimental to or compromises safety at the Activity;
 - 2.5.3 person is deemed to be disorderly and/or intoxicated;
 - 2.5.4 persons wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise or other Activity related clothing worn in good faith;
 - 2.5.5 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.5.6 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.5.7 adverse weather, dangerous situations or any other causes that will affect the safety of patrons;
 - 2.5.8 persons who do not adhere to the age requirement at the Activity;
 - 2.5.9 person who does private coaching in the pool for personal financial gain;
 - 2.5.10 person entering the pool with an open wound, skin disease, sore or inflamed eyes, nasal or ear discharge, communicable disease, or experiencing any diarrhoea;
 - 2.5.11 person who spits, blows nose, urinates or defecates in the pool;
 - 2.5.12 person entering the pool wearing gym shorts, sports bra, diapers or any attire that is deemed inappropriate by Venue management or lifeguards.

No refund or compensation will be made under any of these circumstances.

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- laser pointers;
- illegal substances including controlled, dangerous or illicit drugs;

- glassware or bottles;
- cans or spray cans;
- alcohol;
- bicycles, skateboards, skates and scooters;
- animals (other than trained assistance dogs);
- musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailer without the prior consent of SportsHub’s management;
- cameras and lenses of any kind;
- projectile items including balls, frisbees, rackets or similar objects;
- lifejackets that are not Safety of Life at Sea (SOLAS) approved;
- inflatable floatation devices or toys;
- helium balloons or other inflatables;
- glow/light sticks longer than 40cm;
- other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, images & recording

- 4.1 Photography of any kind is not permitted without prior written approval of Venue management. If approved, photographs must not be taken of persons and may be used only for private non-commercial purposes.
- 4.2 Any video and audio recordings must seek approval. Tapes, films or other recordings may be destroyed.
- 4.3 In all circumstances, the use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in changing rooms, toilets, bathrooms and shower facilities.
- 4.4 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.5 Any person who makes, reproduces or use any recording, data or image for use prohibited under condition 4.4 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.6 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, patrons consent to being filmed and recorded and for SportsHub and any assignees to use the patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

5. General Conditions

- 5.1 The Venue is non-smoking unless an area has been designated.
- 5.2 Diving platforms/boards are for Elite Athlete Training use only and not open for public use.
- 5.3 Children who are aged 6 years or older must get changed in the gender appropriate changing rooms.
- 5.4 Lockers with personal combinations locks are available for general public use.
- 5.5 Street clothes/shoes are not allowed on the pool deck.
- 5.6 Spectators are not allowed on the pool deck at any time.
- 5.7 Entering the pool area when not open for public use is strictly prohibited.
- 5.8 Non swimmers of any age are not permitted in any pool where water is 2.0 metres or deeper.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific event page via www.sportshub.com.sg.

Conditions of Entry (non-Event) at the Splash-N-Surf (Kids Pool, Lazy River, Water Play Area and Stingray), Singapore Sports Hub

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for activity (“**Activity**”) at the premises which patrons are entering (“**Venue**”). The full terms and conditions of sale and entry (“**T&Cs**”), incorporating these Conditions of Entry, is available by contacting the customer care team (contactus@sportshub.com.sg) and at www.sportshub.com.sg. For certain Activities, these may be supplemented by additional specific terms and conditions, details of which will be posted on the relevant Activity page at www.sportshub.com.sg. If a patron does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety

- 1.1 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 1.2 Diving, pushing and running, rough play, horseplay, stunts and dunking are strictly prohibited.
- 1.3 Swinging, climbing, hanging or pulling on any equipment is not permitted.
- 1.4 Patrons acknowledge that some activities and associated activities can be dangerous.
- 1.5 Patrons participating in the Activity do so at their own risk, and assume all risk and liability for personal injury or death including that of any children associated with attending the Activity. SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.
- 1.6 Upon activation of the Lightning Warning System (Horn and Siren), all patrons are to leave the water and seek shelter. The management will advise when it is safe to continue the water activities.

2. Entry and Exclusion

- 2.1 Patrons are not entitled to enter the Facilities at any time other than the opening hours described in clause 6. SportsHub may postpone, cancel, interrupt or stop the use, or deny access to the Venue for any dangerous situation, maintenance works or any other causes without notice, without any compensation to the patrons.
- 2.2 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.2.1 the presence of the person would be detrimental to or compromises safety at the Activity;
 - 2.2.2 person is deemed to be disorderly and/or intoxicated;
 - 2.2.3 persons wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise or other Activity related clothing worn in good faith;
 - 2.2.4 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.2.5 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.2.6 adverse weather, dangerous situations or any other causes that will affect the safety of patrons;
 - 2.2.7 persons who do not adhere to the age requirement at the Activity;
 - 2.2.8 person entering the Venue with an open wound, skin disease, sore or inflamed eyes, nasal or ear discharge, communicable disease, respiratory infection or experiencing any diarrhoea or nausea;
 - 2.2.9 person who spits, blows nose, urinates or defecates in the pool;
 - 2.2.10 the Venue is over capacity. (It may be re-opened by management when capacity is at a safe level).

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- laser pointers;
- illegal substances including controlled, dangerous or illicit drugs;
- glassware;
- cans or spray cans;
- alcohol;
- food and drinks, except water;
- bicycles, skateboards, skates and scooters;
- animals (other than trained assistance dogs);
- musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of SportsHub’s management;
- cameras and lenses of any kind;
- projectile items including frisbees, rackets or similar objects;
- lifejackets that are not Safety of Life at Sea (SOLAS) approved;
- helium balloons or other inflatables;
- glow/light sticks longer than 40cm;
- other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, images & recording

- 4.1 Photography of any kind is not permitted without prior written approval of Venue management. If approved, photographs must not be taken of persons and may be used only for private non-commercial purposes.
- 4.2 Any video / audio recordings must seek prior written approval. Tapes, films or other recordings may be destroyed.
- 4.3 In all circumstances, the use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in changing rooms, toilets, bathrooms and shower facilities.
- 4.4 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.5 Any person who makes, reproduces or use any recording, data or image for use prohibited under condition 4.4 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.6 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, patrons consent to being filmed and recorded and for SportsHub and any assignees to use the patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

5. General Conditions

- 5.1 Daily opening hours are 8am to 10pm.
- 5.2 The Venue is non-smoking unless an area has been designated.
- 5.3 Water toys, noodles, kickboards are allowed in the Kids Pool and Water Play Area.
- 5.4 Footwear is strictly prohibited in the Kids Pool and Water Play Area.
- 5.5 Non-toilet trained children must wear swim nappies under swim suits. Strictly no changing of swim nappies or nappies in the Area.
- 5.6 All patrons are responsible for cleaning up their own debris and any patrons under their supervision.
- 5.7 Proper swimwear must be worn at all times and includes one/two piece swim suits, swim trunks and jammers, swim board shorts, rash guards, wet suits, hijood/burqini or other approved religious swimwear, swim waterproof nappies. Swimwear material should be colourfast and lightweight, such as lycra, spandex or nylon.
- 5.8 Sharp objects and objects with protruding designs such as keys, watches and jewellery are strictly prohibited.

6. Specific Information and Conditions

- 6.1 *Water Play Area*
 - 6.1.1 Suitable only for children aged 3 to 12 years old.
 - 6.1.2 Children under 5 years old must be within arm’s reach of a responsible person aged 18 years old or more.
 - 6.1.3 Children aged 5-8 years old must be actively supervised* by a responsible person aged 18 years or more.
- 6.2 *Kids Pool Area (depth 0.5 metre)*
 - 6.2.1 Suitable only for children aged 3 to 12 years old.
 - 6.2.2 Children under 5 years old must be within arm’s reach of a responsible person aged 18 years old or more.
 - 6.2.3 Children aged 5-11 years old must be actively supervised* by a responsible person aged 18 years or more.
 - 6.2.4 Personal floatation devices are not permitted, including but not limited to water wings.
- 6.3 *Lazy River (depth 1.0 metre)*
 - 6.3.1 Entry to the Lazy River is permitted only with a valid wristband issued by SportsHub.
 - 6.3.2 No swimming is permitted in the Lazy River.
 - 6.3.3 Children under 11 years old and under 1.2m in height must be accompanied by a responsible person aged 18 years old or more at all times.
 - 6.3.4 Only Splash-N-Surf tubes are permitted to be used at the Activity.
 - 6.3.5 Standing, kneeling, diving or jumping on or from the tube is not permitted.
 - 6.3.6 Personal floatation devices are not permitted, including but not limited to water wings.
- 6.4 *Stingray*
 - 6.4.1 Children under 1.2m in height are not permitted on the Activity.
 - 6.4.2 Patrons must complete a User Agreement and Disclaimer and attend a safety induction prior to the Activity.
 - 6.4.3 Patrons must wear a rash guard and helmet prior to participating in the Activity and follow the instructions of the SportsHub staff and signage at all times.
 - 6.4.4 Only Stingray boogie boards and skim boards are permitted at the Activity.

* Actively supervised means watching the child at all times and being able to provide immediate assistance.

7. Miscellaneous

- 7.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 7.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific Event page via www.sportshub.com.sg or at the Box Office.

Conditions of Entry (non-Event) at the OCBC Arena, Singapore Sports Hub

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for activity (“**Activity**”) held at the premises which patrons are entering (“**Venue**”). The full terms and conditions of sale and entry (“**T&Cs**”), these Conditions of Entry are available by contacting the customer care team (contactus@sportshub.com.sg). and at www.sportshub.com.sg. For certain Activities, these may be supplemented by additional specific terms and conditions, details of which will be printed on a patron’s ticket and/or available on the relevant Activity page. If a patron does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the T&Cs including the following Conditions of Entry.

1. Safety

- 1.1 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 1.2 Patrons acknowledge that some Activities and associated activities can be dangerous.
- 1.3 Patrons participating in the Activity do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with attending the Activity. SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 For all entries, each patron must produce their booking slips to gain admission. Bookings are non-transferable.
- 2.2 Venue re-entry is permitted for non-Event days.
- 2.3 Patrons need to leave promptly on time in accordance to their booking slips.
- 2.4 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.4.1 booking slip is damaged, defaced, forged or copied, or not purchased from a Box Office;
 - 2.4.2 the presence of the person would be detrimental to or compromises safety at the Activity;
 - 2.4.3 person is deemed to be disorderly and/or intoxicated;
 - 2.4.4 persons wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise or other Activity related clothing worn in good faith.
 - 2.4.5 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.4.6 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.4.7 adverse weather, dangerous situations or any other causes that will affect the safety of patrons.

No refund or compensation will be made under any of these circumstances.

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- laser pointers;
- illegal substances including controlled, dangerous or illicit drugs;
- glassware or bottles;
- cans or spray cans;
- non clear bottled water on court side;
- bags or luggage of dimensions larger than 35cm x 20cm x 30cm (ie. too large to be stored under a seat)
- items too large to be electronically screened;
- bicycles, skateboards, skates and scooters;
- helmets of any forms;
- marking shoes and stilettos on timber floorings

- chairs/stools;
- animals (other than trained assistance dogs);
- musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailer without the prior consent of SportsHub’s management.
- banners or flags larger than 1m x 2m (ie. National Flag);
- LED and fan boards larger than 42cm x 29.7cm (ie. A3 sized);
- flag poles;
- helium balloons or other inflatables;
- glow/light sticks longer than 40cm;
- tripods and monopods;
- other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, images & recording

- 4.1 Flash photography is not permitted.
- 4.2 Non-commercial photography is permitted at the Venue provided:
 - 4.2.1 That the camera used has a fixed lens of a physical lens length of 200mm or less, when fully extended.
 - 4.2.2 That the photographs are for personal use.
- 4.3 Video and audio recording devices are prohibited. Tapes, films or other recordings may be destroyed.
- 4.4 If allowed, photographs taken within the Venue may be used only for private non-commercial purposes.
- 4.5 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.6 Any person who makes, reproduces or use any recording, data or image for use prohibited under condition 4.5 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.7 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, Patrons consent to being filmed and recorded and for SportsHub and any assignees to use the Patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

5. General Conditions

- 5.1 The Venue is non-smoking unless an area has been designated.
- 5.2 Umbrellas may be brought into the Venue but should not be raised up for the comfort of others. They should also be dry or kept dry to prevent damage to the hall flooring.
- 5.3 Strollers, due to safety reasons, are not permitted into the Venue seating areas. Strollers will need to be parked in designated areas provided by SportsHub.
- 5.4 Patrons wearing footwear such as marking shoes or stilettos can only tread along designated pathways to prevent damage to the flooring.
- 5.5 Patrons need to be appropriately dressed for the intended activities in the halls.
- 5.6 Activities performed should be in accordance to court intentions and patrons need to perform activities within the designated court areas.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific Activity page via www.sportshub.com.sg or at the Box Office.

Conditions of Entry at the Precinct, Singapore Sports Hub

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. By entering the precinct, you consent to the following conditions of entry:

1. Safety

- 1.1 Whilst visiting the precinct, patrons are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 1.2 Patrons acknowledge that some events and associated activities can be dangerous.
- 1.3 Patrons entering the Venue do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with entering Sports Hub. SportsHub shall bear no liability for any personal injuries, health problems or death sustained within the precinct, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.1.1 the presence of the person would be detrimental to or compromises safety;
 - 2.1.2 person is deemed to be disorderly and/or intoxicated;
 - 2.1.3 persons wearing or displaying commercial, political or other offensive signage or logos;
 - 2.1.4 entry to the Venue, or an area prohibited to the general public within the Venue, was unauthorised or obtained illegally;
 - 2.1.5 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.1.6 adverse weather, dangerous situations or any other causes that will affect the safety of patrons.

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- illegal substances including controlled, dangerous or illicit drugs;
- musical instruments and noise makers including but not limited to portable stereo systems, drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of Sports Hub’s management;
- projectile items including balls (unless for use within designated Community Facility e.g. Basketball Court), frisbees, rackets or similar objects;
- banners or flags larger than 1m x 2m;
- vehicles and motorised scooters unless agreed in advance by Sports Hub;
- other items as determined by Sports Hub that may cause injury, public nuisance or damage to property.

4. Prohibited Actions

The following actions are prohibited within the Venue:

- Unauthorised commercial activity / undertaking, including but not limited to personal training, professional coaching, dog walking, filming;
- Sales and solicitation of items and/or services;
- Overnight or unauthorised queue formation;
- Failure to keep a dog(s) under control, on a lead or un-muzzled in accordance with the Animals & Birds (Dog Licensing & Control) Rules;
- Riding of bicycles outside of designated routes;
- Smoking; littering; fishing; kite flying; swimming;
- Use of naked flame including BBQ;
- Mass or group congregations / activities of more than 10 individuals unless in Community Facilities when utilising the facility for its designated purpose;
- Use/operation of drones of any kind; or other remote controlled flying devices.

5. Photographs, images & recording

- 5.1 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 5.2 Any person who makes, reproduces or uses any recording, data or image for use prohibited under condition 5.1 shall assign in writing of all copyright and intellectual property rights to Sports Hub or its assignees.
- 5.3 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Sports Hub. By entering Sports Hub, you consent to being filmed and recorded and for Sports Hub and any assignees to use the Patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific Activity page via www.sportshub.com.sg or at the Box Office.

Conditions of Entry at the Water Sports Centre, Singapore Sports Hub

SportsHub Pte Ltd (“**SportsHub**”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“**Conditions of Entry**”) apply to entry for activity (“**Activity**”) held at the premises which patrons are entering (“**Venue**”). If a patron does not consent to the Conditions of Entry, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the Conditions of Entry.

1. Safety

- 1.1 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 1.2 Patrons acknowledge that some Activities and associated activities can be dangerous.
- 1.3 Patrons participating in the Activity do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with attending the Activity. SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.
- 1.4 All water activities cease at 7.00pm. Patrons must return to the pontoon by this time.
- 1.5 Upon activation of the Lightning Warning System (Horn and Siren), all patrons are to return to the pontoon and seek shelter. The management will advise when it is safe to continue the water activities.

2. Entry and Exclusion

- 2.1 For all admittances, each patron must complete and submit an application form at the customer care counter.
- 2.2 Patrons under the 12 years of age must be accompanied by an adult in the same boat.
- 2.3 Patrons must be at least 9 years of age and be able to fit in a Personal Floatation Device (PFD).
- 2.4 Patrons are to show proof of Canoeing/Kayaking certification at the point of sales when renting any type of closed deck kayaks and specialised crafts.
- 2.5 Patrons need to leave the premises by 8.00pm.
- 2.6 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.6.1 the presence of the person would be detrimental to or compromises safety at the Activity;
 - 2.6.2 person is deemed to be disorderly and/or intoxicated;
 - 2.6.3 persons wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise or other Activity related clothing worn in good faith.
 - 2.6.4 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.6.5 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.6.6 adverse weather, dangerous situations and behaviour or any other causes that will affect the safety of patrons.
- 2.7 Patrons are to abide by the Public Utilities Board (Code Of Conduct), while on the water. This includes no swimming within the Marina Reservoir.

No refund or compensation will be made under any of these circumstances.

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- laser pointers;
- illegal substances including controlled, dangerous or illicit drugs;
- chairs/stools;
- animals (other than trained assistance dogs);
- musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of SportsHub’s management.
- helium balloons or other inflatables;
- glow/light sticks longer than 40cm;
- other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, images & recording

- 4.1 Flash photography is not permitted.
- 4.2 Non-commercial photography is permitted at the Venue provided that the photographs are for personal use.
- 4.3 Video and audio recording devices are prohibited. Tapes, films or other recordings may be destroyed.
- 4.4 If allowed, photographs taken within the Venue may be used only for private non-commercial purposes.
- 4.5 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.6 Any person who makes, reproduces or use any recording, data or image for use prohibited under condition 4.5 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.7 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, Patrons consent to being filmed and recorded and for SportsHub and any assignees to use the Patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

5. General Conditions

- 5.1 The Venue is non-smoking unless an area has been designated.
- 5.2 Patrons need to be appropriately dressed for the intended activities on water.
- 5.3 Activities performed should be in accordance with the purpose of the Venue and patrons need to perform activities within the designated demarcated areas.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific Activity page via www.sportshub.com.sg or at the Box Office.

Conditions of Entry (non-Event) for OCBC Arena, Gym

SportsHub Pte Ltd ("SportsHub") as the Venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry ("**Conditions of Entry**") apply to entry for activities staged at the premises which patrons are entering ("**Venue**"). By entering the Venue, you consent to the following Conditions of Entry:

1. Safety

- 1.1 All patrons are strongly advised to perform a medical assessment before exercising or attending any classes.
- 1.2 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.2.1 comply with the directions or announcements from SportsHub's staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 1.2.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.2.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron's personal property.
- 1.3 Patrons acknowledge that some events and associated activities can be dangerous.
- 1.4 Patrons entering the Venue do so at their own risk. SportsHub shall bear no liability for any personal injuries, health problems or death, including directly or indirectly resulting from any existing medical condition.

2. Entry and Exclusion

- 2.1 Children below the age of 18 are not allowed in the Gym unless otherwise authorised by management.
- 2.2 Each patron must have been accredited before entering the Venue.
- 2.3 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.3.1 the presence of the person would be detrimental to or compromises safety at the Venue;
 - 2.3.2 person is deemed to be disorderly and/or intoxicated;
 - 2.3.3 person wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise clothing worn in good faith;
 - 2.3.4 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.3.5 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 2.3.6 patrons entering the Venue without proper attire (e.g. training shoes and workout clothing) in the fitness area at all times. Bare feet and slippers are strictly prohibited in the training area.
- 2.4 No refund or compensation will be made under any of these circumstances.

3. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- 3.1 weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- 3.2 illegal substances including controlled, dangerous or illicit drugs;
- 3.3 glassware or bottles;

- 3.4 cans or spray cans;
- 3.5 outside food and beverage including alcohol;
- 3.6 bicycles, skateboards, skates and scooters;
- 3.7 animals (other than trained assistance dogs);
- 3.8 other items as determined by SportsHub that may cause injury or public nuisance.

4. Photographs, images & recording

- 4.1 Non-commercial photography is permitted at the Venue provided that the photographs are for personal use.
- 4.2 Any person, who makes, reproduces or uses any recording, data or image for use prohibited in this clause shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 4.3 The use of any recording, data or image taken within the Venue without SportsHub's consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purposes, is prohibited.
- 4.4 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the activity. Patrons consent to being filmed and pre-recorded and for SportsHub and any assignees to use the patrons' image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

5. General Conditions

- 5.1 The Venue is non-smoking unless an area has been designated.
- 5.2 Umbrellas may be brought into the Venue but should not be raised up for the comfort of others.
- 5.3 Strollers are not permitted into the Venue for safety reasons and must be parked in designated areas provided by SportsHub. SportsHub shall bear no liability for any damage to the stroller within the Venue.
- 5.4 Use of all equipment should be limited to 30 minutes during peak hours.
- 5.5 For health and hygiene reasons, all users must use a towel when using benches and similar equipment.
- 5.6 Equipment shall be returned to their appropriate position and all weights and barbells should be racked immediately after use.
- 5.7 Patrons should seek assistance if they require help with the equipment.
- 5.8 Approach a Venue representative if you would like to make an appointment for any class.

6. Miscellaneous

- 6.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the above Conditions of Entry may vary from time to time and will be reflected on the specific page via www.sportshub.com.sg.

Conditions of Entry (non-Event)
at the Community Facilities (Hard Courts, Skate Park, Beach Volleyball, Lawn Bowls, Giant Chess, Exercise and Fitness Station, Playground),
Singapore Sports Hub

SportsHub Pte Ltd (“SportsHub”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“Conditions of Entry”) apply to entry for activity (“Activity”) held at the premises which patrons are entering (“Venue”). The full terms and conditions of sale and entry (“T&Cs”), these Conditions of Entry are available by contacting the customer care team (contactus@sportshub.com.sg), and at www.sportshub.com.sg. For certain Activities, these may be supplemented by additional specific terms and conditions, details of which will be printed on a patron’s ticket and/or available on the relevant Activity page. If a patron does not consent to the T&Cs, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the T&Cs including the following Conditions of Entry.

7. Safety

- 7.1 At the point of entry and also whilst inside the Venue, patrons are required to:
- 7.1.1 comply with the directions or announcements from SportsHub’s staff and any other requirements relating to access and safety given by SportsHub or authorities;
 - 7.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 7.1.3 be responsible for personal items. SportsHub will not be responsible for any damage to, loss or theft of a patron’s personal property.
- 7.2 Patrons acknowledge that some Activities and associated activities can be dangerous.
- 7.3 Patrons participating in the Activity do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with attending the Activity. SportsHub shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.
- 7.4 Upon activation of the lightning warning lights all patrons are to seek shelter. The management will advise when it is safe to continue the activities.

8. Entry and Exclusion

- 8.1 Where applicable, each patron must produce their booking slips to gain admission. Bookings are non-transferable.
- 8.2 Group bookings must be made 14 working days in advance (payment received 10 working days in advance).
- 8.3 Patrons are not entitled to enter the Facilities at any time other than the opening hours described in clause 5.1. SportsHub may postpone, cancel, interrupt or stop the use, or deny access to the Venue for any dangerous situation, maintenance works or any other causes without notice, without any compensation to the patrons.
- 8.4 SportsHub reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
- 8.4.1 booking slip is damaged, defaced, forged or copied, or not purchased from a Box Office;
 - 8.4.2 the presence of the person would be detrimental to or compromises safety at the Activity;
 - 8.4.3 person is deemed to be disorderly and/or intoxicated;
 - 8.4.4 persons wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise or other Activity related clothing worn in good faith.
 - 8.4.5 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 8.4.6 person who refuses to be inspected or submit its belongings for inspection for prohibited items;
 - 8.4.7 adverse weather, dangerous situations or any other causes that will affect the safety of patrons.

No refund or compensation will be made under any of these circumstances.

9. Restricted / Prohibited Items

The following restricted/prohibited items are not permitted into the Venue:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- fireworks/flares;
- laser pointers;
- illegal substances including controlled, dangerous or illicit drugs;
- spray cans;
- inappropriate footwear (e.g. marking shoes and stilettos) on timber or grass floorings;
- chairs/stools;
- animals (other than trained assistance dogs);
- musical instruments and noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of SportsHub’s management;
- helium balloons or other inflatables;
- other items as determined by SportsHub that may cause injury or public nuisance.

10. Photographs, images & recording

- 10.1 Photography of any kind is not permitted without prior written approval of Venue management. If approved, photographs must not be taken of persons and may be used only for private non-commercial purposes.
- 10.2 Any video and audio recordings must seek approval. Tapes, films or other recordings may be destroyed.
- 10.3 The use of any recording, data or image taken within the Venue without SportsHub’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 10.4 Any person who makes, reproduces or use any recording, data or image for use prohibited under condition 4.3 shall assign in writing all copyright and intellectual property rights to SportsHub or its assignees.
- 10.5 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Singapore Sports Hub. By entering the Venue and/or attending the Event, patrons consent to being filmed and recorded and for SportsHub and any assignees to use the patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights.

11. General Conditions

- 11.1 Opening hours at the Facilities: daily from 7am to 10pm.
- 11.2 Children under 12 years old must be actively supervised* by a responsible person aged 18 years or more at all times.
- 11.3 Patrons must return any loaned equipment to the Customer Care Counter after use.
- 11.4 The Venue is non-smoking unless an area has been designated.
- 11.5 Patrons must be suitably dressed to perform the Activities in which they participate. Appropriate footwear must be worn to avoid damaging surfaces and causing injury to other participants.
- 11.6 Activities performed should be in accordance to the intentions for the Activities and patrons need to perform activities within the designated court areas.

* Actively supervised means watching the child at all times and being able to provide immediate assistance.

12. Specific Information and Conditions

- 12.1 Skate Park
- 12.1.1 Patrons are advised to wear full protective gear including a helmet at all times.
 - 12.1.2 Roller skating, in-line skating, skateboarding and BMX bicycles only.
- 12.2 Lawn Bowls
- 12.2.1 No food or drink may be consumed in this area, except water.

13. Miscellaneous

- 13.1 SportsHub may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 13.2 Please note the above Conditions of Entry may vary between events and will be reflected on the specific Activity page via www.sportshub.com.sg or at the Box Office.

14. Emergency telephone number

- 14.1 In case of assistance or emergency, please contact (+65) 6653 9292.

