

# GETTING TO SINGAPORE SPORTS HUB

## Frequently Asked Questions



### Q1. How can I get to Singapore Sports Hub?

The Singapore Sports Hub is easily accessible via all land transport modes. Public transport by MRT and bus are the easiest forms of transport to get here.

During event times, we expect heavy traffic due to high volume of visitors and event-goers, and public transport is the best way to get to Singapore Sports Hub. Please come early for a stress-free and enjoyable experience.

### Q2. How should I get to Singapore Sports Hub during event day when large crowds are expected?

Public transport via MRT or buses is highly recommended as the main mode of transport getting to and leaving the Singapore Sports Hub on event days.

For those who are driving, please be aware that public parking within the Singapore Sports Hub is limited and to expect heavy traffic around Singapore Sports Hub before and after the event.

Parking within the Singapore Sports Hub are pre-sold when there are events at the National Stadium, and there will be limited public parking in the vicinity.

Come early for a stress-free, enjoyable event. You can also take the opportunity to enjoy the other facilities within Singapore Sports Hub such as the Kallang Wave Mall, Sports Hub Library and Singapore Sports Museum.

Do take time to explore the Kallang Wave Mall and enjoy a meal or drink at the many restaurants and cafes after your event before heading home. This is one way to beat the crowds at the end of an event and enjoy a stress-free and comfortable ride home.

### MRT

### Q3. Which is the nearest Mass Rapid Transit (MRT) station?



#### Via the Circle Line:

Stadium MRT Station (CC6) is the nearest station which exits directly into the Singapore Sports Hub.

Venues	Nearest Exit
Visitors Centre	Exit A
National Stadium	Exit A or B
Singapore Indoor Stadium	Exit A
OCBC Aquatic Centre	Exit A
OCBC Arena	Exit B
Water Sports Centre	Exit A
Sports Hub Library	Exit A
Singapore Sports Museum	Exit A
Kallang Wave Mall	Exit A

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Mountbatten MRT Station (CC7) is approximately 600m walking distance from the Singapore Sports Hub. This also serves as an alternative station via the Circle Line for leaving the venue.

**Via the East West Line:**

Kallang MRT Station (EW10) is approximately 600m walking distance under a sheltered walkway to Singapore Sports Hub.

On event days, patrons are encouraged to make use of the Kallang MRT Station, especially after an event Stadium MRT Station is expected to be crowded.

**Q4. What are the timings for the first and last train at Stadium station?**

Destination	First Train			Last Train
	Mon-Fri	Sat	Sun-Pub Hol	Daily
Circle Line towards NE1 CC29 HarbourFront	5.47am	5.47am	6.15am	10.58pm
Circle Line towards CC26 Pasir Panjang	-	-	-	11.28pm
Circle Line towards CC23 One North	-	-	-	11.44pm
Circle Line towards CC17 Caledcott	-	-	-	12.12am
Circle Line towards CC11 Tai Seng	-	-	-	12.20am
Circle Line towards NS24 NE6 CC1 Dhoby Ghaut	5.45am	5.45am	6.13am	11.54pm
Circle Line towards NS27 CE2 Marina Bay	6.10am	6.10am	6.30am	11.43pm

For more information, please refer to the [SMRT website](#).

**Buses:**



**Q5. What bus can I take to Singapore Sports Hub?**

*Bus Service 11*

Alight along Stadium Crescent (Bus Stop No. 80199), which is directly outside Singapore Indoor Stadium

*Bus Service 10, 14, 16, 70, 70M or 196 (Heading towards CBD/City)*

Alight along Nicoll Highway at the bus stop directly outside Singapore Sports Hub (Bus Stop No. 80219).

*Bus Service 10, 14, 16, 70, 70M or 196 (From CBD/City)*

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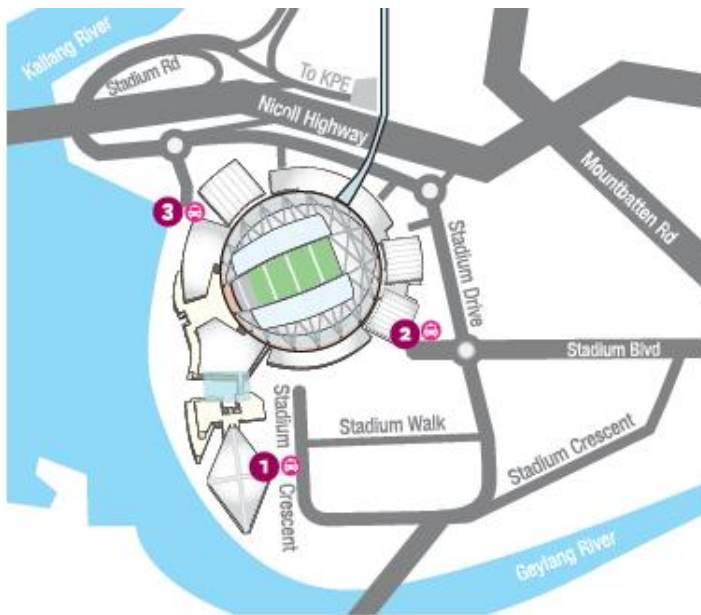


Alight along Nicoll Highway at the bus stop opposite Singapore Sports Hub (Bus Stop No. 80211). Cross the sheltered overhead bridge which leads to the National Stadium.

### Taxis:

#### Q6. Where are the taxi stands within Singapore Sports Hub?

There are three taxi stands within Singapore Sports Hub. These are located at:



- 1) Singapore Indoor Stadium Taxi Stand  
Stadium Crescent next to the Singapore Indoor Stadium (Location Code: I28)
- 2) OCBC Arena Taxi Stand  
Stadium Boulevard next to OCBC Arena (Location Code: I29)
- 3) Kallang Wave Mall Taxi Stand  
Stadium Place next to OCBC Aquatic Centre and Kallang Wave Mall (Location Code: I30)

### Arriving by Car:



#### Q7. Which expressway can I use to get to Singapore Sports Hub?

From East Coast Parkway (ECP) and Marina Coastal Expressway (MCE)

Exit at Fort Road which connects to Mountbatten Road, from Mountbatten Road, turn left into Stadium Boulevard

From Pan Island Expressway (PIE) heading towards Changi Airport

Exit at Sims Way which connects to Mountbatten Road, from Mountbatten Road, turn right into Stadium Boulevard

Alternative route:

Keep right along Sims Way & turn right into Nicoll Highway. Once along Nicoll Highway, turn left into Stadium Drive

From Nicoll Highway coming from the city

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Drive along Nicoll Highway and turn into Stadium Road

### Other ways of getting to Singapore Sports Hub:

#### **Q8. Are there any other ways to get to Singapore Sports Hub?**

The Singapore Sports Hub is connected to a network of pedestrian and cycling paths, and to Singapore's island-wide park connector system, providing excellent connectivity to the wider city center waterfront, Gardens by the Bay and surrounding residential areas.

#### **Q9. Where can I park my bicycle?**

You can park at the bicycles racks available at both Exits A and B of Stadium MRT Station (CC6).

Singapore Sports Hub is also working closely with Sport Singapore to deliver a cycling ecosystem. Since the Singapore Sports Hub opened to the public, we are able to observe the flow of foot traffic to help strategically plan where cyclists would benefit from having bicycle racks across the campus.

In a first step to enhance cyclists' experience at the Singapore Sports Hub, we have increased the number of bicycle racks to the existing ones stationed at Stadium MRT. As we continue to strive towards a cycling ecosystem, we are planning to implement additional bicycle racks in locations that cater to the needs of cyclists.

#### **Q10. Where can I park?**

For the following venues, you can park your car at the following car parks

Venues	Nearest Car Park(s)	Nearest Section
Visitors Centre	B,C and L	B11-B13, C1-C3, L
National Stadium (Between Gates 12 and 23)	D	-
National Stadium (Between Gates 1 and 11)	C	-
OCBC Aquatic Centre	A	A
OCBC Arena	C	C6-C15
Water Sports Centre	L	L
Sports Hub Library	B and L	B11-B13, L
Singapore Sports Museum	B and L	B11-B13, L
Kallang Wave Mall	B	B1-B13

#### **Q11. What are the car park charges and how do I pay for car park charges?**

Time Period	Parking Rates (includes GST)	Remarks
Monday to Sunday and Public Holidays	\$0.64 per half hour Free for motorcycles	<ul style="list-style-type: none"><li>• 10 min grace period</li><li>• Per minute charging</li></ul>

Singapore Sports Hub car parks are equipped with Electronic Parking System (EPS) gantries.

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For foreign cars without In-Vehicle Units (IU), payment can be done via cash card or Autopass at exit gantries.

Cash cards can be topped up on any the cash card machines or ATM machines distributed around Singapore Sports Hub.

### ***Q12. Are there parking lots for the disabled?***

Yes, parking lots for the disabled are available in all Singapore Sports Hub car parks. For assistance, please call +65 6653 8900 in advance.

### ***Q13. What are the car park opening and closing times and is overnight parking allowed?***

Our car parks operate 24 hours daily and overnight parking is possible. Charges are as stated in Question 12.

### **Pre-sold Parking Ticket**

### ***Q14. What is a pre-sold parking ticket and how much does it cost?***

Pre-sold parking is sold on the same day the event ticket sales starts and costs \$10.70 (inclusive of GST). Visitors may purchase a pre-sold parking ticket prior to visiting the Singapore Sports Hub and scan the barcode printed on the parking ticket upon entry into the designated pre-sold car parks.

As parking lots are limited within the Singapore Sports Hub, we highly recommend all visitors to take public transport when visiting during event times, or purchase a pre-sold parking ticket if driving to Singapore Sports Hub.

There will be no pre-sold parking lots for motorcycles and motorcyclists enjoy free parking on a first come first serve basis.

### ***Q15. How do I purchase a pre-sold parking ticket?***

You would need to set up a Sports Hub Tix account and purchase your pre-sold parking through Sports Hub Tix

- 1) Online: [www.sportshub.com.sg/presoldparking](http://www.sportshub.com.sg/presoldparking)
- 2) Phone: +65 3158 7888 (Monday to Saturday 10am – 8pm, Sundays and Public Holidays 12pm – 8pm)
- 3) Sports Hub Tix Box Office at Singapore Indoor Stadium (Monday to Saturday 10am – 8pm, Sundays and Public Holidays 12pm – 8pm)

### ***Q16. Which car park can I park if I purchase a pre-sold parking ticket?***

Visitors with pre-sold parking lots will only be allowed to park within the allocated pre-sold car parks from 0700 hrs of event day to 0700 hrs the next day. Hourly parking charges will apply after this time period.

Each pre-sold parking ticket is only good for single entry. If you exit before the allotted time period, you will not be allowed to re-enter the allocated pre-sold car park.

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**Q17. *What if I forgot to bring my pre-sold parking ticket?***

The pre-sold car parks will be manned on days when pre-sold parking lots are activated. Please ask the attendants on duty for assistance.

**Q18. *What if I purchase my pre-sold parking lot for the wrong intended day?***

Please call our Sports Hub Tix customer hotline +65 3158 7888 to reallocate your pre-sold parking ticket.

**Q19. *If the event that I was intending to attend is cancelled, and I have already purchased a pre-sold parking lot, will I get a refund?***

Yes, please contact our Sports Hub Tix customer hotline +65 3158 7888.

**Q20. *How many entries am I entitled to for each pre-sold parking ticket?***

Each pre-sold parking ticket is only good for single entry. If you exit before the allotted time period, you will not be allowed to re-enter the allocated pre-sold car park.

**Q21. *Do I need to purchase an event ticket before I purchase a pre-sold parking ticket?***

No. Pre-sold parking would be made available to anybody who wants to park at the Singapore Sports Hub on the allocated pre-sold parking event days. These are available on a first come first serve basis.

As parking lots are limited within the Singapore Sports Hub, we highly recommend all visitors to take public transport when visiting during event days.

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